



Send To: AquaComfort Solutions  
Attn: Warranty Claims Processing  
975 Florida Central Pkwy. Suite 1400  
Longwood, FL 32750

Email: [service@aquacomfort.com](mailto:service@aquacomfort.com)

**PRODUCT INFORMATION**

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_ Installation Date: \_\_\_\_\_  
(Label on Front Panel of Unit) (Label on Top Left Corner on Front of Unit)

**SERVICE COMPANY INFORMATION**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_

Did You Sell This Product? YES NO

**Warranty Labor & Parts Claim**

Factory Use: \_\_\_\_\_  
Servicer Invoice #: \_\_\_\_\_  
Date Filed: \_\_\_\_\_  
Date Form Completed: \_\_\_\_\_  
Date Repaired: \_\_\_\_\_

**CUSTOMER INFORMATION\*** Required for ALL Claims

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_

Did You Install This Product? YES NO

**REPORTED COMPLAINT** \_\_\_\_\_

**SERVICE PERFORMED** Be very specific: Describe symptoms, diagnosis, and repairs made. For each repair list the time to complete. Give exact locations of any leaks repaired. Do not write "broken" to describe a failed part without going into more detail. Describe exact failure. Whenever possible please email digital photos of failure/failed part to [service@aquacomfort.com](mailto:service@aquacomfort.com) along with serial number and homeowner name.

	HOURS

Total Labor Hours: _____	x	Labor Rate Per Hour: _____	=	<b>Labor Charges</b>	\$
Qty. of R410A Used: _____	x	Refrigerant Allowance: _____	=	<b>Refrigerant</b>	\$

If applicable, state why refrigerant charge was not reused: \_\_\_\_\_

Misc. Materials: up to \$40 for the opening of a sealed refrigerant system (brazing, evac, reclaim)	\$
Tax (if applicable) _____ % Tax	\$
<b>INVOICE TOTAL CHARGE</b>	\$

**LIST ALL PARTS REPLACED**

(All warranty parts, including driers are to be obtained from, and returned to AquaComfort Solutions)

AquaComfort Part #	Part Description	Failure Description	Factory Use Only

Signatures Required (or attach servicer's original invoice with signatures)

(Technician making refrigeration repairs must be EPA Certified)

\_\_\_\_\_  
Customer Signature Date Service Technician Signature Date